



OSTRAVSKÁ  
UNIVERZITA

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## **FORGOTTEN PASSWORD**

First please make sure you are using the correct login name.

You can then easily change your password yourself by filling in the form to set a new password:

<https://portal.osu.cz/resethesla>

## **BLOCKED ACCOUNT**

Your account can be blocked due to interruption or termination of your studies or employee contract. If neither of these applies to you, please set a new password by using the link to the form above.

## **OTHER ISSUES**

- Ask for help from the administrators (e-mail: [konta@helpdesk.osu.cz](mailto:konta@helpdesk.osu.cz), phone: 597 091 156)

