

FORGOTTEN PASSWORD:

First please make sure you are using the correct login name/s.

As you know, the University of Ostrava is going through major changes in IT identity management, so it's a good idea to keep an eye on your e-mail inbox for important information in the coming weeks.

You can then easily change your password yourself by filling in the form to set a new password:

<https://portal.osu.cz/resethesla>

BLOCKED ACCOUNT:

Your account can be blocked only due to interruption or termination of your studies. If neither of these applies to you, please set a new password by using the link to the form above.

To unblock your account in case of terminated or interrupted studies, please send an e-mail to konta@helpdesk.osu.cz and we will unblock your account for one day. Your account will be automatically locked again around 8 pm.

OTHER ISSUES:

- Ask for help from the administrators (e-mail: konta@helpdesk.osu.cz, phone: 597 091 156)